

VISPRING

Luxury Beds - London 1901

CARING FOR YOUR BED

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At Vispring, every possible care is taken to ensure that our beds give years of superbly comfortable use.

Using only the finest materials, our craftsmen combine traditional skills with an old fashioned regard for high quality workmanship, and both materials and workmanship are covered by the Vispring guarantee.

Having purchased one of the finest beds money can buy, we are sure you will agree that it merits special care - hence the following advice.

ON DELIVERY

Do not be concerned should your mattress appear to be shorter than its divan. A phenomenon which occurs because, unlike inferior springing systems, Vispring pocketed springing is not constrained by rods, wire clips or glue and therefore tends to contract in transit. Once in use, however, it will gradually return to its correct size.

SERVICE

If during the guarantee period your Vispring mattress or divan requires attention you should first approach the store from whom the bed was purchased giving them details of your problem. Following an inspection, Vispring will arrange to repair or replace the item as appropriate.

Because we update our range of ticking from time to time it should be noted that we cannot guarantee to have stocks available to provide an exact match. In these circumstances the nearest matching ticking will be selected.

Should you require any additional help or advice please contact our customer services department on telephone 01752 366311 or fax 01752 355108 Monday - Friday 8.30am to 5.00pm

UPHOLSTERY SETTLEMENT

Vispring mattresses have extremely generous upholstery, designed to complement the springs and follow the body contours. This naturally takes longer to settle evenly than the upholstery found on other beds.

It is not possible to stipulate the exact settlement period, as the time taken will vary according to the filling types and quantities, and also the weight and sleeping pattern of the individual. Normally the upholstery in the centre of the mattress, where most of the body's weight is concentrated, will naturally 'bed down' quicker. Should you find at the early stages of the mattress's life that settlement is uneven and visually undesirable, we suggest that you turn your mattress, thus balancing out the pressure and allowing the fillings to settle more evenly, while you sleep on the opposite side of the mattress.

TURNING THE MATTRESS

While for most people it is not necessary to turn their Vispring mattress, by doing so you can extend its life. Unlike non-turn mattresses, no-need-to turn have fillings on both sides, which means not only do you enjoy an enhanced level of comfort but you have two possible sleeping surfaces.

With very large mattresses, the weight involved can make mattress turning a daunting experience. Many users, with our approval, merely swing the mattress from end to end without ever lifting it from the divan base.

Provided you understand that upholstery settlement will be evident more quickly, there is no reason for you to struggle with the mattress. The extra wire in every Vispring coil permits each spring to work to maximum efficiency and without any deterioration in resilience over the long lifetime of the mattress, even when turning is not carried out.

METHOD

To keep the physical effort to a minimum, we recommend that you follow this step by step guide.

1. Slide the mattress down towards the foot end of the divan for about 3/4 of its length.
2. Rotate the mattress in either direction through 90°.

3. Lift the mattress onto its border on top of the divan.
4. Gently allow the mattress to fall back onto the divan towards the head end. This has turned the mattress over.
5. Again rotate the mattress through 90° in either direction depending on whether you need to change the sides (not applicable for combination mattress).

By turning the mattress in this manner, the full weight of the mattress is not borne by you.

TURNING DUAL TENSION MATTRESSES

Combination mattresses which are personalised with more than one tension can only be turned one way, i.e. right over from head to foot.

Dual tension zipped mattresses can only be turned from side to side if you wish to retain your normal sleeping side of the bed. You should follow this procedure each time you turn the mattress, bearing in mind that, because of differing body weights, the overall settlement times of each half of the mattress may differ.

TURNING SINGLE TENSION MATTRESSES

To ensure even settlement across the whole mattress you should simply alternate the turning method i.e. on the first occasion, turn the mattress right over from head to foot. The second time, turn mattress over and rotate the mattress through 180°. Third time turn over and fourth time, turn over and rotate.

By following this simple procedure, from time to time, you will ensure even settlement of all fillings to give the best performance from your mattress.

TURNING SINGLE TENSION ZIPPED MATTRESSES

Zips should be unfastened before turning or rotating. Initially turn both mattresses over from side to side so that the mattresses can be re-zipped. On the next occasion simply rotate the mattresses through 180°. Alternate this method each time.

TUFTS

Your Vispring mattress is hand tufted. Tufts are applied to ensure that the upholstery remains firmly in place but are purpose designed to 'snap' if they are put under any undue strain thus avoiding damage to the mattress. They can be easily replaced.

MATTRESS CARE

Dust and fluff can be removed from your mattress and divan using a soft brush. Vacuum cleaners must not be used as they can dislodge fillings.

Stains and spillages should be soaked up with a dry absorbent cloth. Do not 'wet clean' as this could damage the upholstery.

Having invested in one of the world's finest beds, Vispring strongly recommend that you cover the mattress with a good quality washable mattress protector.

DIVAN BASE CARE

To prevent the castors or legs of your divan being weakened through undue strain, you should regularly ensure they are firmly tightened. You should also check that all screws securing divan linking plates are kept tight, and that headboard bolts are secure.

MOVING HOUSE

Do not attempt to roll or fold the mattress. It should be well wrapped and kept flat and supported at all times.

This is just as important during a short journey as it is for long term storage, and like everything else contained in this booklet it will contribute towards the long and comfortable life of your Vispring bed.

FREQUENTLY ASKED QUESTIONS

Q. *How do I unlink my zip and link bed?*

A. Simply unzip the mattresses and release the links at the head and foot of the divan by placing your hand under the divans at the joining point.

Q. *The mattress appears shorter than the divan*

A. With no metal restraining rods or glue in a Vispring mattress this sometimes happens during transit and it will soon return to its normal size.

Q. *The bed appears to have a smell to it - why, and will it disappear?*

A. All new products have a smell of newness. Because the mattress has been wrapped in polythene for a while during transit, the natural fillings used in upholstery will sometimes release a slight organic odour. This will dissipate once it has been well aired.

A FEW 'DON'TS'

You should not habitually sit on the edge of your bed, as this places undue strain on the edge springs and could also break the border stitching. Children should not be allowed to use your mattress as a trampoline, as the pocketed springs could be damaged.

Never use your mattress either in a plastic bag or with a plastic bag between mattress and divan, as this will lead to damage through condensation.

Never use a Vispring mattress on an old worn out divan, bed base or spiral spring. Not only will you damage or at best shorten the life of the mattress, but you will also nullify the guarantee.

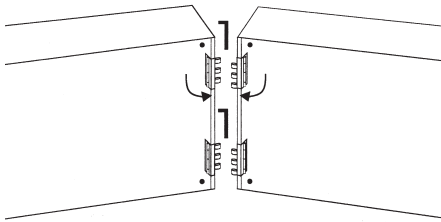
Never use a Vispring mattress on a slatted base where the gap between the slats exceeds 6cm (2.5"). A mattress pad is also recommended, which will provide insulation between the mattress and the slats, and so minimise the effect of abrasion.

ASSEMBLY AND DISASSEMBLY OF DIVANS

LINKING THE DIVAN BASES

(Double and King sizes in two halves)

1. Stand both halves of the divan on their sides as shown below.
2. Remove locking pins taped to hinges.
3. Pull the hinges out into the position as shown below.
4. Position both halves like an open book.
5. Interlink both hinges and push in locking pins.
6. Fit the 8 castors.
7. Hold both halves and lower towards you onto the floor.

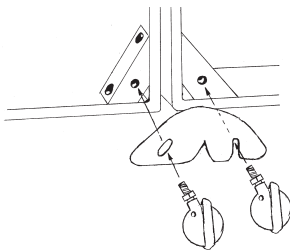


(Zip and link sizes only)

Twin single size divans and drawer divans are connected by means of a metal link at head and foot ends.

LINKING DRAWER DIVAN BASES - (Double sizes)

The two halves of VISPRING drawer divans are held together by means of a metal plate which is threaded through one castor, and hooked around the top of the other allowing simple linking at each half of the divan.

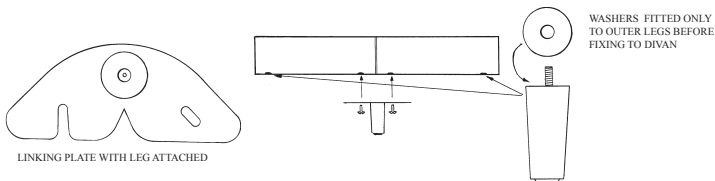


TO UNLINK SIMPLY UNHOOK THE PLATE
FROM AROUND THE SECOND CASTOR.

SHALLOW DIVANS

Where legs rather than castors have been selected, washers are supplied to avoid damaging the calico underside of the bed when tightening the legs.

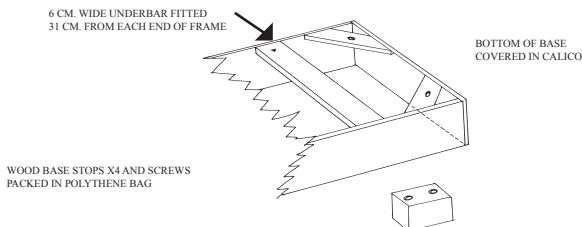
1. Position washer between the calico and the leg.
2. Screw the legs into the t-nut. (Position marked by stickers).
3. For Double sizes: Position the central leg bracket, so that the convex side is towards the centre of the bed. (See linking drawer divan bases).
4. Loosely attach using screws supplied, (no washers are required here).
5. Tighten screws.



Vispring BED BASES (Double and single sizes)

For added stability and to secure the bed base safely on the bed frame, it is necessary to attach the pre-drilled retaining blocks inside the frame.

Because of the variations in size of bed frames, Vispring's bed bases are constructed with in-built rails to provide a choice of position for the retaining blocks.



1. Line up the base onto the frame.
2. Secure base stops to the underbar or the castor struts shown from underneath the base.
3. Ensure base stops are up against the side irons. This will then prevent the base from moving on the rails.

HEADBOARDS

TO ATTACH CONTINENTAL STYLE HEADBOARDS

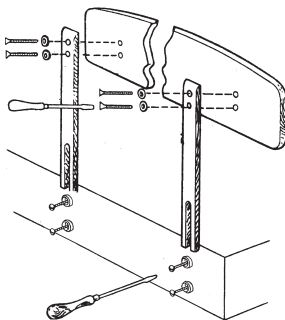
(Full boards)

Your divan will arrive with slide fixings already attached, these should be slightly loose at this stage.

1. Slide the headboard vertically onto these fixings, (some lateral movement may occur to allow perfect alignment).
2. Remove the headboard, being careful not to dislodge the position of the divan fixings.
3. Tighten the screws on the divan fixings with a screwdriver and replace headboard as before.

TO ATTACH UK STYLE HEADBOARDS (WITH STRUTS)

1. Place headboard face down on a firm flat surface.
2. Align top holes in struts with top holes in back of headboard.



3. Place bolts through strut holes and screw into headboard threads with fingers.
4. Repeat action with other holes and make all connections tight with a screwdriver.
5. Loosen top and bottom screws of each divan headboard fixing sufficiently for the headboard struts to pass behind the washers. The slots in the struts should pass over the screws.
6. Adjust the headboard to requisite height and tighten all screws with a screwdriver.

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