

Our warranty service provides the ordering and shipping of replacement components as noted:

10-years warranty -

Frames: 10 years for the metal frame and all steel mechanical functions. Classic Comfort Collection, and Norsk Collection only.

5-years warranty -

Molded Foam, Wood components, Plastic components, Gas Cylinders and all Cables. Molded cushions are warranted against collapsing for a period of 5 years. Loss of foam resiliency should not be confused with softening of foam which results from normal wear and tear.

3-years warranty -

Swing Relax Collection and Modern Living Collection reclining mechanisms and power components.

2-years warranty -

Leather or fabric covers.

- i. This is not an unlimited warranty.
- ii. For fabric: this is a warranty against pilling or wear through only.
- iii. For leather: this is a warranty against wear through or tearing only. It does not warrant against soiling, especially soiling caused by sweat and other body fluids.
- iv. It does not warrant against fade or color loss.

1-year warranty -

Battery for Modern Living Collection.

Notes. Consumer must go through purchasing dealer for any warranty claims. In almost every case, Fjords/Hjellegjerde USA will replace or repair any component that has failed that is under warranty. Only in the most unusual of circumstances will we consider replacing the whole product.

The option to replace the whole product rests solely upon Fjords/Hjellegjerde.